

With Governor Cooper's latest announcement we are looking to reopen our office on May 12th. We will be taking extra precautions to ensure the health of our patients and staff members is not compromised. Our schedule will be reduced to allow for these precautions and will increase as appropriate.

Continuing to follow the American Association of Orthodontics and CDC guidelines for reopening the office, we are taking the following steps concerning COVID-19:

1. If a patient or anyone in their household has been experiencing any of the following symptoms, we ask that you please call to reschedule the appointment: fever, tiredness, dry cough, muscle aches and pains, sore throat.
2. Please visit our homepage www.timotheeorthodontics.com and print out both COVID-19 forms: [Informed Consent](#) and [Health Questionnaire](#) so you can read and sign them. We ask that you **email** them to info@timotheeorthodontics.com or **fax** them to **910-642-4354** before your appointment. You may bring them with you if neither option is available to you.
3. In an attempt to keep numbers within the office low, we will be asking all family members to remain in their cars and only the patient come into the office.
4. Every patient should come into the office with a mask on and only the patient will be allowed into the clinical area. We will contact you by phone, text, or other methods when we are ready for the patient to come in.
5. In the event that a parent must come in with a patient (new patient appointments or recall appointments), we ask that the parent have a mask on as well.
6. We will be taking every patient's temperature. Anyone with a temperature of 100 degrees Fahrenheit or higher will be asked to reschedule. Staff temperatures will be checked as well.
7. After your appointment we will contact you or the responsible party to schedule your next appointment as needed.
8. **We ask that all patients please brush at home before their appointment. The brushing stations will be temporarily closed.**

The NC Dental Board and CDC are continually reviewing and revising their recommendations and we will be closely monitoring their suggestions in order to navigate our new, temporary, normal.

We will be contacting all canceled appointments to reschedule with new dates and times.

We are very excited to get back to work and to see all of our wonderful patients again!